

Millennium City - Additional Information

Questions about Your Utility Bill:

If you have questions about the usage or the charges due, please contact (630) 393-2900 and speak to the utility billing clerk Monday - Friday between the hours of 8:00 - 5:00.

Penalty Charges:

A 10% penalty will be added if the total amount of the bill is not paid by the due date. Payment must be RECEIVED, not postmarked, by the end of the business day of the due date to avoid the late payment penalty. Failure to receive the bill does NOT exempt customer from this penalty.

Disconnection Procedure:

If bill remains unpaid for more than 5 days after the penalty date, the utility service may be disconnected which incurs a fee of \$25.00. If utility service is disconnected, the balance of the bill and a \$100.00 re-connection fee is required before services will be resumed.

Returned Check Charge:

A \$25.00 service fee is charged for returned checks.

Final Bills - Moving:

Please notify the Water Department at (630) 393-2900 five (5) working days prior to moving so the meter can be read for a final billing.

Auto Debit (ACH):

To authorize the Millennium City to auto draft a checking or savings account complete the authorization agreement form. Forms may be obtained at Village Hall or online.

Hardship:

If you are unable to pay the full amount due to an economic hardship, please contact Kevin Delaney of Third Millennium at (630) 393-2900 to discuss possible payment terms.

To Pay by Mail:

Please use the enclosed remittance envelope and mail remittance stub and payment to:

Millennium City
123 Main Street
Millennium City, IL 12345

Please remember to include your account number on the check, and make check payable to “**Millennium City**”.

To Pay in Person:

Payments can be made at Village Hall, Village Hall Night Deposit or by mail:

Millennium City
123 Main Street
Millennium City, IL 12345

Payments in person may be made by cash or check.
Visit our website to pay with your credit/debit card:

<http://www.tmainc.org>