



Third
Millennium
Associates, Incorporated

Third Millennium Associates - Corporate Profile -

Third Millennium Associates (TMA) has been in the business of helping local governments serve their citizens for over 20 years. We have grown to be a leading provider of software and services to local governments in the Great Lakes Region in the following areas: end to end billing solutions, utility billing outsourcing, revenue enhancement, vehicle and pet licensing software, green pay and v-pay online payment solutions, IT consulting, and technology services.



www.tmainc.org

TMA Corporate Fast Facts:

- ▶ Founded in 1995
- ▶ Local government specialists
- ▶ Corporate office Chicago
- ▶ Over 225 government revenue generating applications
- ▶ Revenue enhancement specialists
- ▶ Network & technology services
- ▶ Over 120 government clients
- ▶ Proven track record

TMA Products & Services:

- ▶ State-of-the-art software
- ▶ Full service solutions provider
- ▶ Utility billing outsourcing
- ▶ Vehicle & pet licenses software
- ▶ Online payment solutions
- ▶ IT consulting & services
- ▶ Training & implementation
- ▶ Data conversion services
- ▶ Ongoing client support

Our corporate mission is to provide state-of-the-art technology and services with unmatched client satisfaction. We are focused on developing long term business relationships with our clients and maintaining the highest level of customer service. Our team is dedicated to providing continuous product innovation to improve efficiencies for our clients.

Government Specialists • Proven Track Record • Business Process Outsourcing • Network Services

Government Solutions for Success

TMA Software & Service Offerings

Third Millennium Associates (TMA) meets the software and information technology needs of local governments serving more than 120 clients in the Great Lakes region.

Our Software

Our government software is developed with extensive technical research, government client input, continual user feedback, and ongoing product enhancements. TMA uses a proven product development approach to create value-added software applications and specialized information systems designed to address the unique business requirements of local government. Software we can provide includes:

Vehicle and Pet Licenses	Vehicle Stickers: TMA's vehicle licensing software is a premier, web browser-based, feature rich, user-friendly system designed from the ground up exclusively for vehicle and pet licensing. Our software will record and track all information on vehicle and pets owned by your City-Village residents, bill the annual fee, and collect revenue from the sale of vehicle stickers and pet licenses.
Utility Billing Outsourcing	Utility Billing Outsourcing: The largest provider of Utility Bill production, mailing, outsourcing and e-pay systems. With over 90 clients in Illinois producing billings on a monthly, bi-monthly, quarterly, bi-annual, and annual basis. TMA understands the unique billing needs and requirements of local governments, and have been providing Utility Bill print outsourcing and mailing services for over 20 years.
Green Pay	Green Pay: Online payments module provides the ability for your residential, commercial, and industrial customers to establish a e-pay account and receive their utility bill electronically and pay on-line. This system offers many other administrative and end user oriented features to manage and process utility bills electronically. TMA also offers lockbox services for utility bill payment processing.
V-Pay	V-Pay: Online payments module for vehicle stickers and pet licenses provide the capabilities for your customers to register and purchase their licenses on-line. We can also provide outsourcing services for the printing and mailing of the vehicle stickers and pet licensing renewal applications.

Our Services

Our employees, with over 85 combined years of local government experience, have extensive knowledge and expertise with enterprise software planning and information technology. TMA provides an extensive range of IT network services, consulting, training and technical support. Our information technology services include:

IT Consulting	Needs Assessments • Network Design / Hardware Selection • e-Government • Document Imaging
Planning Services	Project Consulting • Disaster Recovery Planning • Strategic Technology Planning • GIS
Network Services	On-Site Installation • Network Implementation • Network Integration • Network Connectivity
Support Services	Hardware and Software Maintenance • New Product Releases and Upgrades • Help Desk Support
Help Desk	Telephone Support • Problem Resolution • Professional Services • Onsite or Remote Technical Help
Training	On-Site Training & Retraining • Network Administration • Project Management • Data Conversion



**Corporate Headquarters • 4200 Cantera Drive, Suite 105 • Warrenville, IL 60555 • www.tmainc.org
(630) 393-2900**

IT Consulting • Government Software • Network Services • Training • Ongoing Support